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To: All of our valued customers/Corona virus update
From: Sandy Clark/Sport Chutes/ZipTight
March 18, 2020

I wanted to take a moment to let all of our valued customers know that we are here for you. Sport Chutes and ZipTight are still operating normally, and we are standing by as usual to serve you. With over 38 years of continuous business, we have weathered many different and difficult scenarios with our family-like approach with our employees, clients and business partners. This moment is no different.

We sincerely hope that all of you and your extended families are safe and healthy. We, like the rest of the country do not know what the future holds with the ongoing threat of the Corona virus. This Corona virus has disrupted business and travel worldwide and has affected all sorts of peripheral industries and businesses. We hope this will be short lived and when over, the economy, retail, travel and all industries will come roaring back. Our outlook is optimistic, and we hope the best for you, our client partners.

We meet regularly to determine how to best protect our employees and clients without disruption of business while also maintaining normal operations. We have Business Continuity Plans in place to ensure smooth continuation of services. We have also anticipated possible shortages of goods that we need for production and thus have stepped up quantities and frequencies in shipments for our inventories. These measures taken have secured continuous inventory and supplies to support your needs. Thus, our production is up and running as usual with no interruption.

We are following the guidance of global health experts at the World Health Organization (WHO) and the U.S. Centers for Disease Control (CDC) on preventing the spread of the Corona virus. We have taken precautions to avoid unnecessary risk of infection for our employees. Further, we are reminding our employees about social distancing and hand washing. We are regularly cleaning and disinfecting our facilities and equipment. Most importantly, we are asking our employees to stay home if they feel sick. We will never make our employees choose between working or taking care of themselves.

Many of our customers are asking the same question: is it safe to receive and handle a shipment? The WHO and CDC have both stated that the likelihood of catching the Corona virus by touching cardboard or other shipping containers is low. Thus, we believe that sending and receiving shipments is a very low risk. Thus, we encourage you to continue shipping and receiving equipment and goods with us.

In the meantime, some of our clients are suffering slowdowns. To be a good partner and help everyone out in this uncertain environment, we will do whatever we can to band together to help get everyone through what may turn out to be some rough times. Please ask us how we can assist so we can discuss your individual needs. We promise to help however we can.

These are truly uncharted times and we are learning right alongside of you as we navigate the Corona virus situation together. We are proud of the swift decisions we are making and will always do what is best for our clients and partners.

Please feel free to call virtually 24/7 to see how we can help in these anticipated difficult times. Thank you for your continued loyalty and support. Please feel free to visit our expanded websites, www.sportchutes.com and www.ziptight.com to see all we offer.

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